



Privacy Policy
OnlinePOS A/S
OnlinePOS EVENT ApS

Introduction

When you visit our website, information about you is collected and used to customize and improve our content and marketing. If you do not wish any information to be collected, you should delete your cookies.

See instructions

on: <https://www.digitaltrends.com/computing/how-to-delete-cookies/> and refrain from further use of the website.

Below we have elaborated on what information is collected, their purpose and which third parties who have access to them.

Cookies

This website uses “Cookies”, which is text files that a website can send and save on your computer, mobile etc. with the purpose to recognise it, remember setup, perform statistics and target marketing. Cookies cannot contain harmful code like e.g. malware. We may use short-term cookies (session cookies) that only apply until the user closes their browser and / or permanent cookies that remain on the user’s computer until deleted manually. Most web browsers can either warn you about the use of cookies or reject cookies completely. If you do not wish us to store cookies on your computer, you can set your browser to reject cookies or notify you if a website tries to place cookies on your computer.

See instructions:

<http://www.aboutcookies.org.uk/managing-cookies>

Deleting or blocking of cookies may affect your ability to use the site.

This website contains cookies from third parties, that may to a varying extent include:

- Google
- Google Adwords, Analytics mv.
- Facebook
- Linkedin
- Youtube

Personal information in general

Personal information is any kind of information, that can refer to you. When using our website, we collect and process a variety of such information. This happens e.g. by common access of content, when you sign up for our newsletter, like our page on social media or commenting on or posts, fill in the information in our “Get connected with us” or contact by phone.

You can at any time unsubscribe from updates and newsletters from OnlinePOS by unassigning yourself from mails and unassign from news updates on social media. Some of the information which we are asking for on the website is mandatory others are voluntary. If you do not give permission to share the mandatory information in a specific action, you are not able to participate. We typically collect and process the following information;

- A unique ID
- Technical information about your computer, tablet or mobile phone
- Your IP-number
- Geographical placement, including which pages and buttons you press (interests)

We use these environmental variables to track and make our website more user-friendly and its services easier.

OnlinePOS also uses environmental variables to measure traffic patterns on the site. It is possible that we occasionally compare this information with your personal information to improve our understanding of the websites visitors needs.

To the extent that you explicitly consent to this and enters your information, the following will be processed as well:

Name, telephone number, email and company name. In addition, you can be forwarded to OnlinePOS Backoffice via the website, where you will be prompted to enter customer number, username and password. How data is stored and processed in Backoffice, see the Data Processing Agreement. By logging in as "admin" the agreement can be found under "support" in Backoffice.

Use of Personal data

Personal data is collected and used in connection with:

Completion of application procedures

- Submission of application through our online application function
- Unsolicited submission of applications received through our online application function.
- Requests received through our online contact form
- Submission and receipt of inquiries

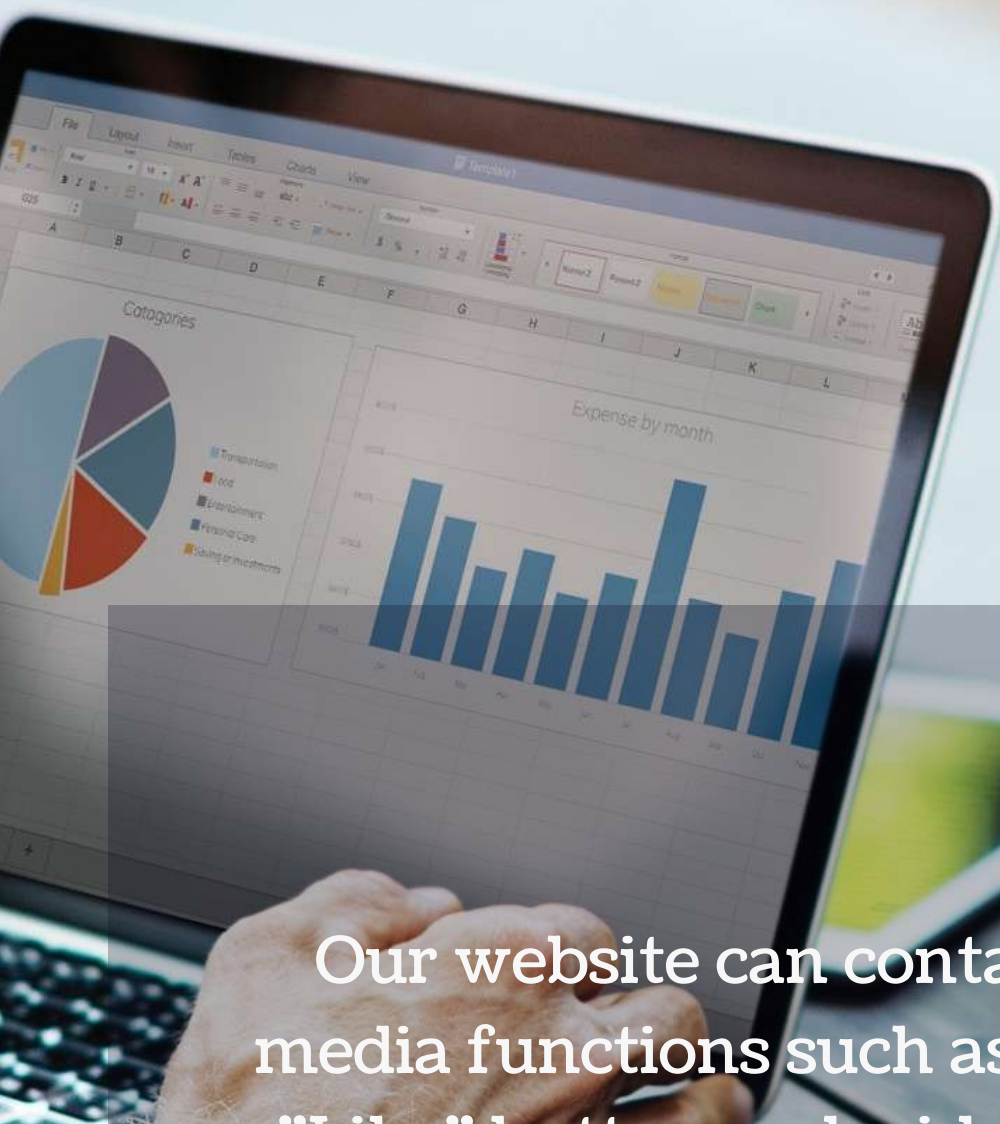
- through our online contact form
- Answers to request received through our online contact form
- Marketing and Newsletter
- Submission of newsletter

Cookie and tracking technologies

This site automatically collects information when browsing, such as internet service provider, browser type and version, operating system and device type, average time on our page(s), pages viewed, accessed information, IP address that you used to connect your computer to the Internet and other relevant information. This information is also referred to as web analytics data and/or clickstream data. We may also combine automatically collected log information with other information we collect about you. We do this to improve our services, targeting our marketing through analysis and to ensure that the site is functioning properly.

Links to third parties' websites

Our website contains links to other sites whose data protection policy may differ from ours at OnlinePOS. If you submit personal information to any of these sites, your information is administrated in accordance with their data protection policies. We encourage you to carefully read the data protection policy for all websites you visits.



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Our website can contain social media functions such as Facebook “Like” button and widget such as “Share” button function.

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Widgets to social media

Our website can contain social media functions such as Facebook "Like" button and widget such as "Share" button or interactive mini programs, that runs on our website. These features may detect your IP-address, which pages you visit on our site and may enable a cookie to run correctly. Social media features and widgets are hosted either by a third party or directly on our site. Your interaction with these features is managed according to the company's data protection policy.

Email handling and storage

When a person passes his contact information (name, telephone number, company, mail) via a form on the website this information is disclosed to third parties (Zendesk). The information is handled confidentially by an employee at OnlinePOS. The information can be redistributed to another employee at OnlinePOS. The information will always be handled safely. The information will only be used for the purpose of establishing contact with the sender and the purpose of solving a problem, handling an inquiry or performing a specific task.

If the information is used in our customer register, a separate data processing agreement will be effectuated.

This agreement is available in our internal system, OnlinePOS Backoffice and can be downloaded and printed from OnlinePOS Backoffice at any time.

Personal data are stored at third parties;

Office 365, Zendesk until the case is completed. After that the mail or information will be deleted.

Managing and storage of user information in a CRM-system

Customer contact information is registered via the website and in some cases stored in a CRM-system. The information is registered and stored solely for the purpose of securing the contact with the sender and for performing the required and requested service to the customer.

Handling and storing personal data on telephone inquiries and telephone contact

If you request to be contacted by us per phone or if you do contact us by phone yourself, we use a business telephone system as our communication gateway. "Firmafon" stores and handles personal information on our customers. We refer to the company's privacy and data protection policy.

Handling and storage of job applications

When a person passes his contact information (name, telephone number, mail, application and resume) via a form on the website, this information is handled through a third-party, Office 365. The applicant receives an autoresponder in response to the application. Afterwards the application will be stored in Office 365 for up to 3 months before deleted.

Permission is always obtained for storage of personal information beyond 3 months. Physical storage of job applications only take place after prior acceptance by the applicant.

Photos

Pictures of our customers and inventory are never used without prior acceptance, unless it is so-called situation pictures.

Safety

We have taken technical and organizational measures to prevent your information being accidentally or illegally erased, published, sold, lost, degraded, or any unauthorized knowledge, abused, used for marketing or being treated contrary to the law.

Purpose

The information is used to identify you in the interest of OnlinePOS, and to target content to you as a user on the site. In addition, we are using the information to optimize our services and informations for you as a user.

Storage Period

The information is stored for the period that is permitted by the law, and we delete them when they are no longer necessary. The period depends on the nature of the information and background for storage. Therefore it is not possible to specify a general time frame for information disposal.

Disclosure of Information

Data on your use of the website is disclosed to third parties to the extent that this information is known. See which kind of third parties in the "Cookies" section above.

In addition, we use a number of third parties to store and process data. These third parties only deal with information on our behalf and may not be used for their own purposes. Disclosure of personal information such as name, email etc. will only happen by your consent. We only use data processors located in the EU or in countries that can store your information within adequate protection.


Changes in privacy policy

OnlinePOS reserves the right to perform corrections in data protection policy of its own estimates, and inform them by e-mail or on the site's website before these changes take effect.

Insight, questions and complaints

You can at any time recall your consent about information being stored about you.

If the information is handled incorrectly, you have the right to get the information corrected or deleted. Also, if you have any questions to OnlinePOS privacy policy, the inquiry can be made to info@onlinepos.dk



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